



STATE OF TEXAS *
COUNTY OF HAYS *

ON THIS THE 7TH DAY OF APRIL A.D., 2011, THE COMMISSIONERS' COURT OF HAYS COUNTY, TEXAS, MET IN REGULAR MEETING. THE FOLLOWING MEMBERS WERE PRESENT, TO-WIT:

ALBERT H. COBB JR	COUNTY JUDGE
DEBBIE GONZALES INGALSBE	COMMISSIONER, PCT. 1
MARK JONES	COMMISSIONER, PCT. 2
WILL CONLEY	COMMISSIONER, PCT. 3
LIZ Q. GONZALEZ	COUNTY CLERK

WITH COMMISSIONER PCT. 4 RAY O. WHISENANT, JR. ABSENT; AND THE FOLLOWING PROCEEDINGS WERE HAD, THAT IS:

DISCUSSION REGARDING HAYS COUNTY'S EFFORTS TO INITIATE A UNIFIED DISPATCH FOR COUNTYWIDE EMERGENCY COMMUNICATIONS. A COMMITTEE HAS BEEN ASSEMBLED TO DISCUSS THIS OPTION, AN UPDATE WILL BE PROVIDED.

Commissioner Conley spoke of need for moving the Communications Department into the future. Erica Carpenter, PSAP Manager/9-1-1 Dispatch at the Hays County Sheriff's Office gave an overview of the needs for 9-1-1 dispatch. A new Agency is created to dispatch all Fire and EMS calls in Hays County. A secondary PSAP (Public Safety Answering Point) is created with this agency. This agency has to establish its own governing body. All Law Enforcement Agencies keep their 9-1-1 Call Takers. All 9-1-1 calls in Hays County automatically route to the specific PSAP according to jurisdiction. The 9-1-1 Call Taker will ask if the call needs Police, fire or EMS. If the call is for Police, the 9-1-1 Call Taker will process that call and input it into CAD (Computer Aided Dispatch). If the call is for Fire or EMS, the 9-1-1 Call Taker will route the call to the Secondary PSAP. The Secondary PSAP 9-1-1 Call Taker will process the call and input it into CAD. All Fire and EMS 9-1-1 calls will be standardized. Fire and EMS Dispatching will be separated from Law Enforcement Dispatching. Provides more concentration to Fire and EMS Agency and Law Enforcement Agency needs. Law Enforcement Agencies will not lose their PSAP and can standardize call taking per agency. 9-1-1 Call Takers and Dispatchers can cross-train providing more skilled employees for interoperability. All Law Enforcement and fire/EMS Agencies can share information through connected databases. Through the same CAD system. through interfaces with CAD systems and records management systems. Some of the benefits of consolidation are: Shared resources could possibly reduce costs for all citizens; Improve quality of service and continuity for all citizens; More career opportunities; Standardized SOP's and training across all departments; Increased staff on-site for all shifts to cover major incidents; Properly designed Communication Center. Commissioner Conley spoke of approaching all the entities involved to try and get this going as soon as possible. There was representation from all agencies involved and fully support moving forward with this issue.

Court was adjourned.

I, **Liz Q. Gonzalez**, COUNTY CLERK and EXOFFICIO CLERK OF THE COMMISSIONERS' COURT, do hereby certify that the foregoing contains a true and accurate record of the proceedings had by the Hays County Commissioners' Court on April 7, 2011.



**Liz Q Gonzalez, COUNTY CLERK AND EXOFFICIO
CLERK OF THE COMMISSIONERS' COURT OF
HAYS COUNTY, TEXAS**

