



Hays County Development Services

2171 Yarrington Rd, Suite 100, Kyle Texas 78640

(P) 512-393-2150 (Web) www.hayscountytx.com

Miscellaneous Frequently Asked Questions

Q. Does Hays County perform daycare, rehab facilities, and foster care facility inspections?

A. The department performs sanitation inspections of Daycare facilities, rehab facilities, and foster homes so that they can obtain their State of Texas permits.

Q. Is a permit required to operate a junkyard/automotive salvage yard in the county?

A. Yes, after application approval by Hays County Commissioners Court the department requires annual permitting.

Q. What are some common signs that an On-Site Sewage System is not operating correctly?

A. Ponding/pooling of wastewater in the drain field, or surfacing wastewater around the tank. For aerobic systems: strong odor when sprinklers are spraying, audio or visual alarms are sounding off or visible on the control panel.

Q. Who do I contact in order to report a complaint?

A. Please contact Hays County Development Services at 512-393-2150 or online at www.mygovernmentonline.org and click on "Report an Issue" under Solution Center. An Inspector will be able to answer your questions and make the necessary investigation. Our office addresses your following concerns: development without a permit, development within the floodplain, illegal installation of septic systems, failing septic systems, food-borne illness complaints, and mosquito habitat complaints. Please contact us if you have any other concerns as we address a variety of issues or refer you to the proper enforcement agency.

Q. Where is your office located?

A. 2171 Yarrington Rd, Suite 100, Kyle, Texas 78640

Q. How can I pay for my permits / inspections / fees?

A. You can pay online via www.certifiedpayments.net (Bureau Code: 4963827). We also accept cash (exact amount only), check, or money order by mail or in person at our office.

Q. How do I get permitting information on a house I am looking to buy?

A. Fill out an Open Records Request and email the request to: permits@co.hays.tx.us. The Open Records Request form can be found online (www.co.hays.tx.us) or by called Hays County Development Services at 512-393-2150.

Q. How do I get information for an old septic system on a house I just purchased?

A. Fill out an Open Records Request and email the request to: permits@co.hays.tx.us. The Open Records Request form can be found online (www.co.hays.tx.us) or by called Hays County Development Services at 512-393-2150.

Q. How do I get information on what is being built in my neighborhood?

A. Fill out an Open Records Request and email the request to: permits@co.hays.tx.us. The Open Records Request form can be found online (www.co.hays.tx.us) or by called Hays County Development Services at 512-393-2150.