Employee Self Service Portal Guide

Hays County offers an online employee self-service portal. This module can be found on the internet at https://esuites.co.hays.tx.us/websites.hr.portal.

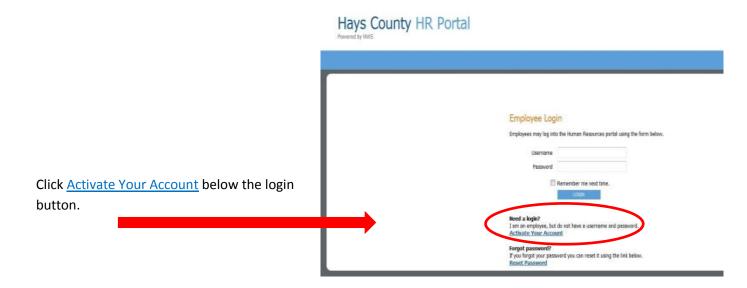
INITIAL ACCOUNT ACTIVATION

You will need to activate your account on the self service module.

Go to the website https://esuites.co.hays.tx.us/websites.hr.portal

Have your social security number available.

You will see the login screen to the Self Service Portal.





You will then need to verify your identity by entering your last name and your social security number and then confirm your social security number. Then click

Continue..

You should receive an email to the primary email you provided to us. Then you can set up your username and password. If you do not receive an email within a reasonable amount of time, contact the Hays County Treasurer at 512-393-2236 to assist you in your set up.

Your USERNAME needs to be at least 7 characters long and is CASE SENSITIVE so be sure to remember how you set it up!

Your PASSWORD needs to be between 5 and 25 characters and is CASE SENSITIVE so be sure to remember how you set it up!

Be sure to confirm your password and then click on Continue..





You will then get the confirmation screen.

Click on Click to login.

You will then be redirected back to the main login screen.

Enter the new username and password you just set up.

You have the choice to click the box next to Remember me next time if you wish to save your login information for future logins.

Then click on

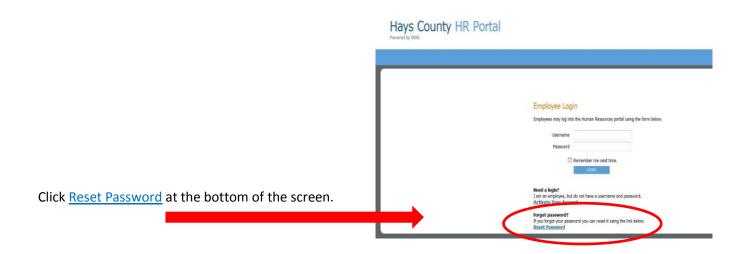
LOGIN

Hays County HR Portal	
	Employee Login
	Employees may log into the Human Resources partal using the form below.
	Usemanie
	Pessword
	Remember me next time.
	Need a login?
	I am an employee, but do not have a username and password. Activate Your Account
	Forgot password? If you target your password you can reset it using the link below. Reset Password

If you have issues activating your account, feel free to call the Hays County Treasurer's Office for assistance.

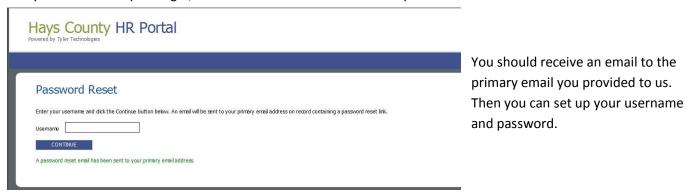
FORGOT YOUR PASSWORD?

If you forget your password on the self service module go to the main login screen of the employee portal https://esuites.co.hays.tx.us/websites.hr.portal



You will need to know your login name.

If you don't know your login, call the Treasurer's Office to assist you 512-393-2236.



You will then be asked to reset your password. Your PASSWORD needs to be between 5 and 25 characters and is CASE SENSITIVE so be sure to remember how you set it up!

Be sure to confirm your password and then

click on

Continue..

Reset Your Password		
Reset Your Passwor	rd	
CURRENT USERNAME	brichey	
PASSWORD		Must be between 5 and 25 characters
CONFIRM PASSWORD		Must be between 5 and 25 characters



You will then get the confirmation screen.

Click on Click to login.

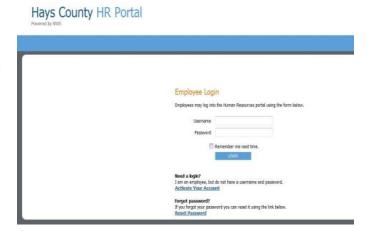
You will then be redirected back to the main login screen.

Enter your username and the new password you just set up.

You have the choice to click the box next to Remember me next time if you wish to save your login information for future logins.

Then click on

LOGIN



If you have issues resetting your password, feel free to call the Hays County Treasurer's Office for assistance. 512-393-2236.

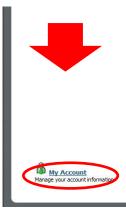
The Home Screen

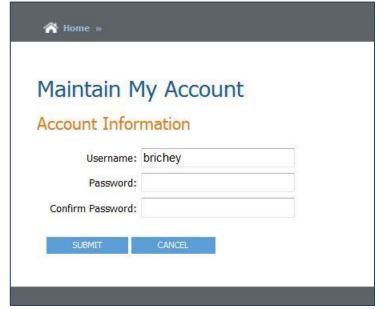


This is the main screen on the employee portal. Look for information and announcements here. Links to Pay Cycle Change and Address Change forms are also located here. Click on more... to access them.

Changing Login Information

To change your account login information scroll down the home page to the very bottom and click <u>My Account</u> located at the bottom left of the home screen.





If you don't like your username or password you can change them here.

Your USERNAME needs to be at least 7 characters long and is CASE SENSITIVE so be sure to remember how you set it up!

Your PASSWORD needs to be between 5 and 25 characters and is CASE SENSITIVE so be sure to remember how you set it up!

Be sure to confirm your password.

Once you are satisfied with the username and password you have selected click on

SUBMIT

You will get confirmation that it was changed. Record updated successfully will appear below Maintain My Account.



If you do not wish to make any more changes to your username or password click on to go back to the home screen.

Cancel

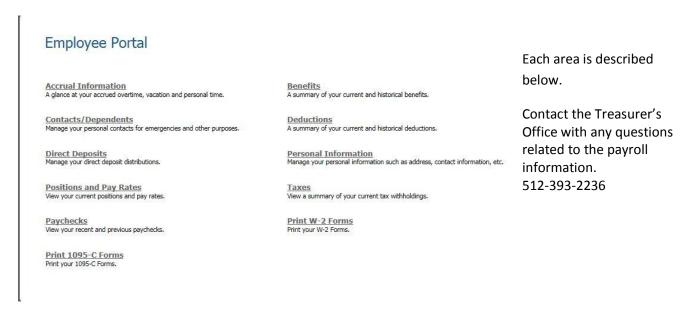
If you have issues changing your username or password, feel free to call the Hays County Treasurer's Office for assistance. 512-393-2236.

Reviewing Payroll Information

One of the best features of Employee Self Service is to be able to review your payroll information at any time. From the home screen you can hover over the MY HR tab to see a drop down menu of services. You can also see the full list of services by clicking on the MY HR tab and going to the Employee Portal screen. Either way you will be directed to the services you wish to see.



The employee portal has many services for Hays County Employees.



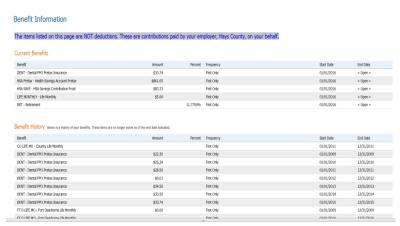
ACCRUAL INFORMATION

The accrual information listed in the employee portal shows the information as of your last paycheck. You can also review past hours starting in September of 2009 when we went on to this system.

Accrual Information					
Choose a year 2016 ▼					
Hour Category	Starting Balance	Hours Earned	Hours Taken	Ending Balance	Days
Sck	203.2500	72,0000	59.5000	215.7500	26.97
Vacation	237.7500	108,0000	70.2500	275.5000	34,44
Compensatory Time	0.0000	0.0000	0.0000	0.0000	0.00
Administrative Leave	0,0000	0.0000	0.0000	0.0000	0.00

Check the Novatime system to review time and attendance in more detail.

BENEFITS



The benefit information listed in the employee portal shows you the items that Hays County provides for you. The items on this screen are the things that Hays County provides and the amount that Hays County pays each pay period. The information at the top of the screen under Current Benefits is as of your last paycheck. You can also review past benefits under Benefit History. The history goes back starting in September of 2009 when we went on to this system.

CONTACTS/DEPENDENTS

You can verify your contact and dependent information here. If you wish to edit or delete a contact you can do so on the right hand side of the screen. The changes you enter will be submitted to



2 Active Contacts

the Treasurer's Office for review and if there are any questions someone will contact you.

EDIT A CONTACT



Feel free to edit contact information as needed. To add a phone number for a contact click on Add Phone Number. When you have completed the changes click on

SUBMIT CHANGES

DEDUCTIONS

The deduction information listed in the employee portal shows you the items that are deducted from your paycheck. The items on this screen are the things and the amounts that you pay each pay period. The information at the top of the screen under Current Deductions is as of your last paycheck. You can also review past benefits under Deduction History. The history goes back starting in September of 2009 when we went on to this system. Some of these items coincide with the county benefits listed above on the benefits screen.

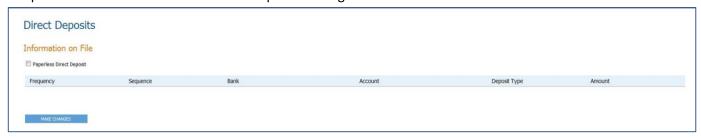
Deduction Information

Deduction	Amount	Percent Frequency	Start Date	End Date
ARC 125 - ARAC 125	\$44.40	1 - First Only	03/01/2010	<open></open>
DC - Nationvide Deferred Compensation	\$155.00	1 - First Only	06/01/2015	< Open >
DEKT - Dental PPO Pretair Disurance	\$19.50	1-Rist Only	07/07/2016	< Open >
PCORE - Patient Ctrd Outcons Resch Brist	\$1.18	1 - First Only	01/01/2016	< Open >
RET - Retirement		7.00096 1 - Rist Only	07/07/3079	< Open >
TAX C - Current Property Tax	\$535.00	1 - Rist Only	07/01/2016	< Open >
TRP - Transitional Reinsurance Program	\$2.25	1 - Rist Only	01/01/2016	< 0,001 >

Deduction History Selevi is a history of your Deduction. These terms one no longer active as of the end date indicated.								
Deduction	Anount	Percent Requency	Start Date	End Date				
AFLC 125 - AFLAC 125	\$25.80	1 & 2 - First and Second	00,01,010	12/31/2009				
DC - Nationvide Deferred Compensation	\$110.00	1 - First Only	01/01/2009	12/31/2014				
DC - Nationvide Deferred Compensation	\$120.00	1 - First Only	04/01/2015	04/30/2015				
DENT - Dental PPO Pretai Insurance	\$1.00	1 - First Only	01/01/3010	12/31/2010				
DENT - Dental PPO Pretar Insurance	\$1.00	1 - First Only	04/04/2011	12/31/2011				
DENT - Dental PPO Pretar Insurance	\$1.00	1 - First Only	01,01,0112	12/31/2012				
DENT - Dental PPO Pretar Insurance	\$19.50	1 - First Only	04/01/2013	12/31/2013				
DENT - Dental PPO Pretar Insurance	\$19.50	1 - First Only	01/01/2014	12/31/2014				
DENT - Dental PPO Pretax Insurance	\$19.50	1 - First Only	01,01,015	12/31/2015				

DIRECT DEPOSIT

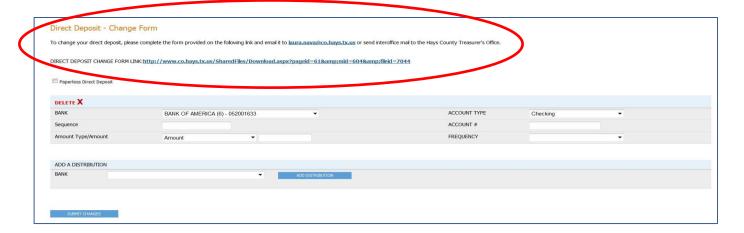
Hays County offers direct deposit of your paycheck to any bank in the United States. You can review your direct deposit information on this screen and request a change.



Please note that additional information will be required before a direct deposit change is made. If you submit a change online, someone from the Treasurer's Office will contact you regarding that change. There will be no actual changes made from an online direct deposit change including a paperless direct deposit request. Hays County will continue to provide paper direct deposit stubs for a period of time. To make a change to your direct deposit please click on

MAKE CHANGES

and follow the instructions at the top of the Direct Deposit – Change Form screen. Go to the link and fill out the paper Direct Deposit change form and email it to the Treasurer's Office. It is not necessary to fill out the information online and fill out the paper form. The paper form is all that is needed.

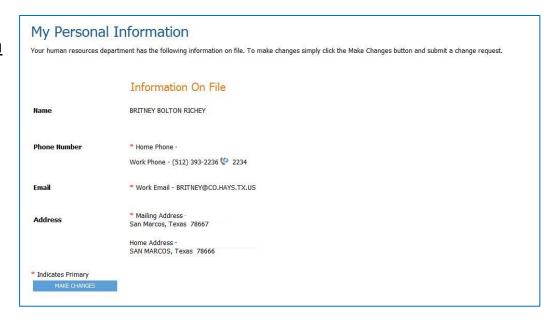


PERSONAL INFORMATION

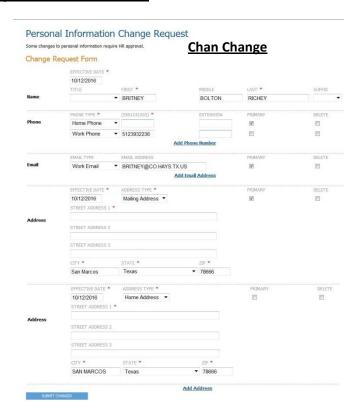
Please review your

MAKE CHANGES

personal information. If you see that some of your information needs to be changed, click on at the bottom of the screen.



Change Personal Information



To make changes to your personal information, fill out the appropriate boxes. You can delete information by checking the delete box to the far right hand side of the screen and can add phone numbers, emails and addresses by clicking on the coordinating Add Phone Number, Add Email Address or Add Address. Please note that some changes may require additional forms and a representative from the Treasurer's Office may contact you once you have submitted your request if there is additional information required. Once you are satisfied with your changes click on

SUBMIT CHANGES at the bottom of the screen to submit them to the Treasurer's Office.

POSITION/PAY RATE

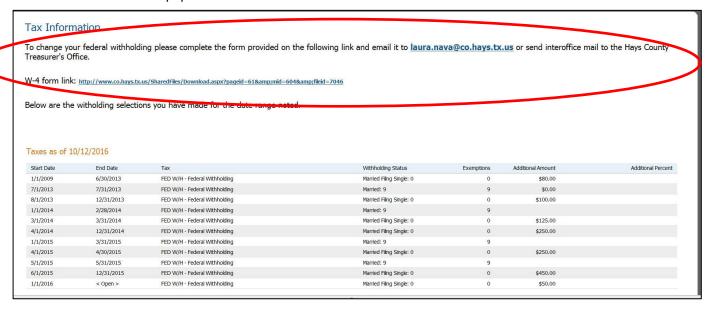
The position / pay rate information screen gives you a current snapshot of your current position and rate. Please disregard the Position Entry Date. This may simply be the date we entered information in the system. Your rate and salary are as of your last paycheck. Note your hire date should be correct.

Position and Pay Rate Information

Pay F	Pay Rates as of 10/27/2017						
	Position	Department	Position Entry Date	Hire Date	Current Base Hourly Rate	Current Base Annual Rate	Primary
_	0073-001 - Assistant Treasurer	TREA - Treasurer's Office	10/01/2010	01/04/1990			Yes

TAXES

This screen allows you to see the withholding allowance you have selected on your form W-4 since 2009 when we went on this system. To make changes to your form W-4 follow the instructions at the top of the screen. Go to the link and fill out the paper form W-4 and email it to the Treasurer's Office.



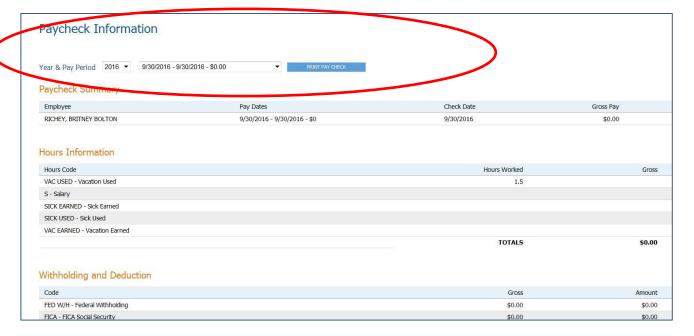
PAYCHECK

The Employee Self Service Portal allows you to pull up any paycheck since 2009 when we went on this system. You can review the check and print it. Simply select the year and date you wish to see from the drop down menus. To print the check click on

PRINT PAYCHECK

and a window will pop up with a

printable version of the check you have selected.



PRINT W-2 FORMS

The Employee Self Service Portal allows you to pull up any W-2 since 2009 when we went on this system. You can review the W-2 form and print it. Simply select the year you wish to see from the drop down menu. To print the W-2 click on



PRINT W-2 FORM

and it will display a printable version of the W-2 you have selected.

PRINT 1095C FORMS



The Employee Self Service Portal allows you to pull up any 1095C since 2015 when this form was implemented. You can review the 1095c form and print it. Simply select the year you wish to see from the drop down menu. To print the 1095c click on

PRINT 1095C FORM

and it will display a printable version of the 1095c you have selected.

BENEFIT ENROLLMENT

To access the Benefit Enrollment Section click on the Benefit Enrollment tab at the top of the home screen.

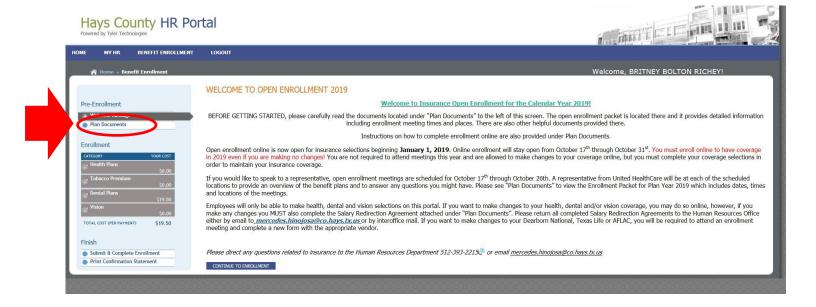


The Benefit Enrollment area is only available during open enrollment. If you wish to make changes to your insurance at a time other than open enrollment please contact the Human Resources Department 512-393-2215. During all non-enrollment times this screen will reflect that it is not open enrollment time.

Select Enrollment Process There are no Open Enrollment events open at this time.

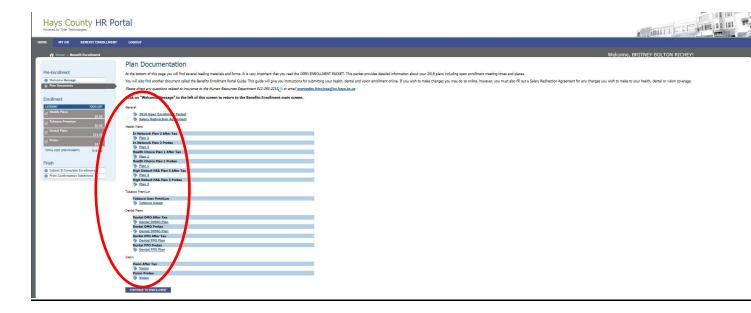
OPEN ENROLLMENT

There is a limited time that open enrollment will be available. During this window you will have the ability to submit your health, dental and vision enrollment online. It is important to read the messages on each screen and carefully review the documents provided for you under Plan Documents. To read these documents click on Plan Documents to the left of the screen.



PLAN DOCUMENTS

It is important that you carefully read the instructions on this page and review the open enrollment packet contained on this screen. You can review all necessary documents by clicking on them at the bottom of the screen.



INSURANCE CHOICES

Once you have reviewed the documents click on

CONTINUE TO ENROLLMENT

to review your

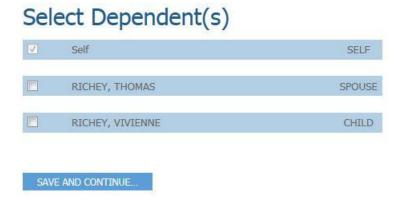
Health, dental and vision choices. Please note that your supplemental insurance such as Ft Dearborn Life and AFLAC are not included in the Benefit Enrollment tab. You can review your deductions for all your insurance including supplemental insurance under the MY HR tab and then select deductions as described earlier in this manual.





The Health Plans and Dental Plans screens will allow you to make other selections to determine possible costs you may incur. Note that what you have signed up for this year is listed under Current Election at the very top of the screen. You may make changes if you wish. Please note that you need to coordinate any new selections with new corresponding dependents. For instance if you choose family coverage a

spouse and at least one child need to be selected in the dependent section. If you wish to add a new dependent that is not listed, you must create them under contacts/dependents in the MY HR section. See above for instructions previously in this manual on how to add a dependent/contact. You MUST also fill out an enrollment and a



Salary Redirection form to make any changes at all to your insurance selections, including any changes to supplemental insurances.

Once you have chosen the correct dependents click on

SAVE AND CONTINUE....

If you want coverage, be careful **NOT** to click on the little dot above Decline Coverage. It will **CANCEL your coverage**!!!!

If you do not wish to enroll in a plan at this time, please click below:

NOTE - IF THE DOT DIRECLY ABOVE THIS SENTENCE IS MARKED, YOU ARE DECLINING YOUR COVERAGE!!!

IF YOU HAVE MARKED THIS BOX, YOU WILL NOT HAVE COVERAGE UNDER THIS INSURANCE!

Once you have gone through your selections click on

SAVE AND CONTINUE....

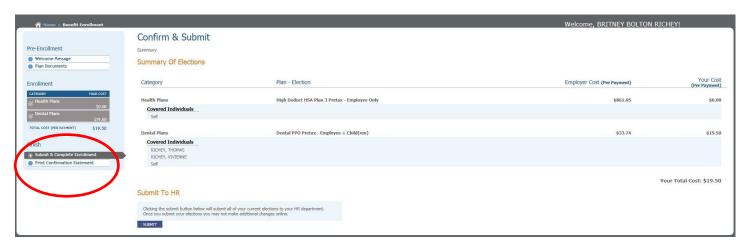
Repeat this same process for the Dental Plans until you are satisfied with your selections and can see what changes you may want to make. If you decide to make any changes, YOU MUST FILL OUT AN ENROLLMENT FORM AND A SALARY REDIRECTION AGREEMENT! Take your forms to an insurance representative at one of the enrollment meetings.

NO CHANGES

Should you decide to make absolutely NO CHANGES to your insurance, go through process of saving and continuing your Health and Dental selections until you get to your summary screen.

SUBMITTING YOUR ENROLLMENT

Once you are satisfied with your selections click on the **Submit and Complete Enrollment**.



If your choices say declined, this is incorrect if you know you actually do have coverage. It simply means you did not save every screen. You will need to go through each screen and click



SAVE AND CONTINUE....

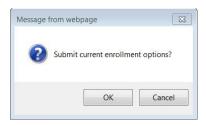
The only time you should have declined is if you truly have declined the insurance in the past and wish to do so again this year.

If you are satisfied and wish to submit your request at this time, click on to submit your request to be sent to the Treasurer's Office.

SUBMIT

A confirmation window will pop up.

If you wish to submit select OK, otherwise click Cancel



Once your request has been sent you will receive this confirmation.



If you have problems submitting online or submit your request in error and want to retract it, call the Treasurer's Office at 512-393-2236. If you have any other insurance questions or insurance related items contact the Human Resources Department at 512-393-2215.