

AGENDA ITEM REQUEST FORM

Hays County Commissioners Court

Tuesdays at 9:00 AM

Request forms are due in Microsoft Word Format via email by 2:00 p.m. on Wednesday.

AGENDA ITEM

Presentation by representatives of Central Texas Medical Center and Live Oak Health Partners to provide an update on the operations of the Community Health Clinic.

ITEM TYPE

PROCLAMATIONS/PRESENTATIONS

MEETING DATE

March 26, 2013

AMOUNT REQUIRED

LINE ITEM NUMBER

AUDITOR USE ONLY

AUDITOR COMMENTS:

PURCHASING GUIDELINES FOLLOWED: N/A

AUDITOR REVIEW: N/A

REQUESTED BY

SPONSOR

CO-SPONSOR

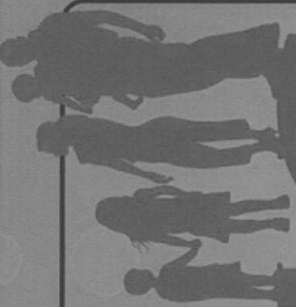
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SUMMARY

LIVE OAK HEALTH PARTNERS

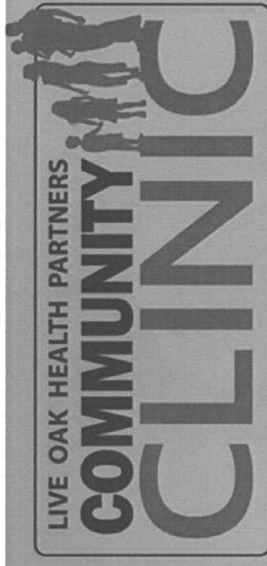
COMMUNITY CLINIC



Hays County Partnership Analysis

- Regina Henderson, MBA
- Lenore DePagter, DO





Central Texas Healthcare Collaborative

- Program initiated by CTMC January 2012
- Developed a comprehensive local network of specialists to support the Hays County Personal Health Department

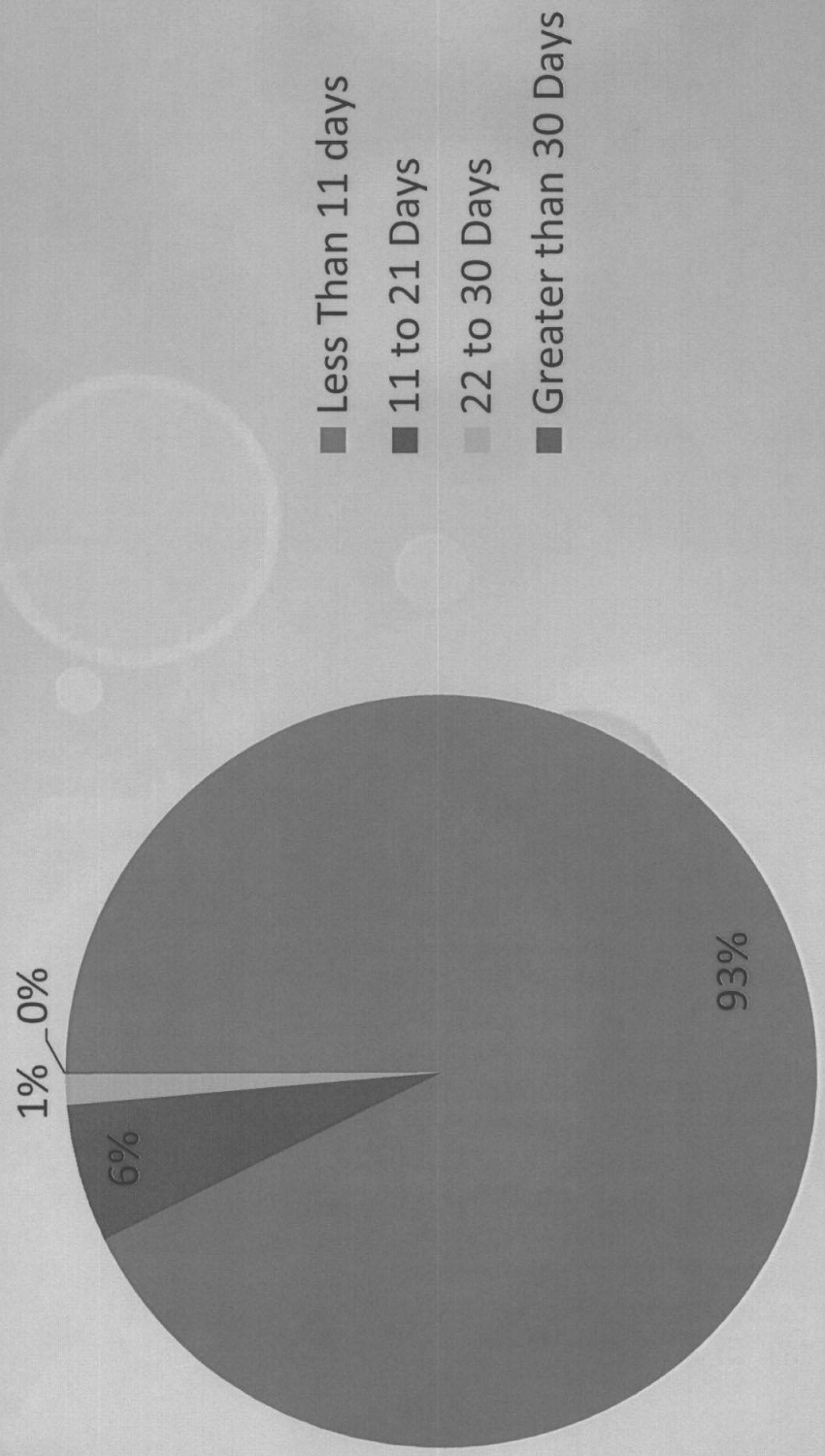
Central Texas Healthcare Collaborative

- Developed an electronic billing system to expedite payments
- Established the Hays County Personal Health Department as the medical home for primary care services
- Developed a referral system requiring a referral from the Hays County Personal Health Department to specialists

Central Texas Healthcare Collaborative 2012 Data

- 3,832 Claims filed
- 342 individual lives served
- \$831,787.33 paid for medical services
- \$180,000 paid in pharmacy expenses
- \$1,015,000 total spent in 2012

CTHCC Claims Processing Timeliness



CTHCC Top 10 Services

Number of Claimants	Type of Service	Amount Paid
55	Hospital Services	\$325,203.52
100	Emergency Room Services	\$129,183.59
37	Surgeries	\$111,443.80
187	Diagnostic Procedures	\$87,629.73
105	Physician Services	\$86,058.66
41	CAT/MRI/PET	\$61,176.13
22	Physical Therapy	\$17,556.89
39	Routine Lab/X-ray	\$7,947.02
5	Colonoscopy	\$3,897.67
20	Mammograms	\$1,099.91

CTHCC Top 10 Diagnoses by Amount Paid

Number of Claimants	Diagnosis	Amount Paid
14	Coronary Heart Disease	\$52,331.21
61	Prostate Cancer	\$24,895.83
144	Chest Pain	\$42,649.32
18	Diabetic Ketoacidosis	\$19,004.86
1	Bacterial Endocarditis	\$14,591.31
15	Diabetes Mellitus	\$14,328.10
44	Physical Therapy	\$13,880.14
6	Foot Cellulitis	\$13,857.13
4	Pericarditis	\$13,300.66
320	Hyperlipidemia	\$13,093.12

CTHCC Top 10 High Claimant Diagnoses

Patient	Diagnosis	Amount Paid
1	Prostate Cancer	\$30,000.00
2	Hypertension	\$30,000.00
3	Pancreatitis	\$30,000.00
4	Diabetic Ketoacidosis	\$30,000.00
5	Congestive Heart Failure	\$29,093.08
6	Multiple Injuries	\$28,566.97
7	Breast Cancer	\$28,027.86
8	Coronary Heart Disease	\$25,496.53
9	Rheumatoid Arthritis	\$24,757.65
10	Colon Cancer	\$23,102.01

CTHCC Fiscal Cap per Patient

- Patients on CTHCC program have an allowed \$30,000 per fiscal year for health care costs
- Process in place to address patients that meet or exceed this cap
- Patients close to the fiscal year cap are identified before they reach \$30,000
 - Information is shared with LOHP-CC, CTMC, and Indigent Program staff

CTHCC Fiscal Cap per Patient

- LOHP – CC will continue to provide primary care services to patients even after the threshold has been met
- Patients would continue to access the Patient Assistance Program for medications
- Dr. Depagter will determine, on a case by case basis, if patients that have hit the \$30,000 threshold will be referred to CTMC for diagnostic services (lab/radiology)
 - Based upon medical necessity
- No other referrals will be made for patients that hit the \$30,000 threshold

Live Oak Health Partners – Community Clinic

- Live Oak Health Partners is a multispecialty medical group based in Hays County affiliated with CTMC
 - Primary and Specialty clinics
- Assumed medical services at the Hays County Personal Health Department facilities on January 1, 2013
- A dedicated Director was recruited and hired

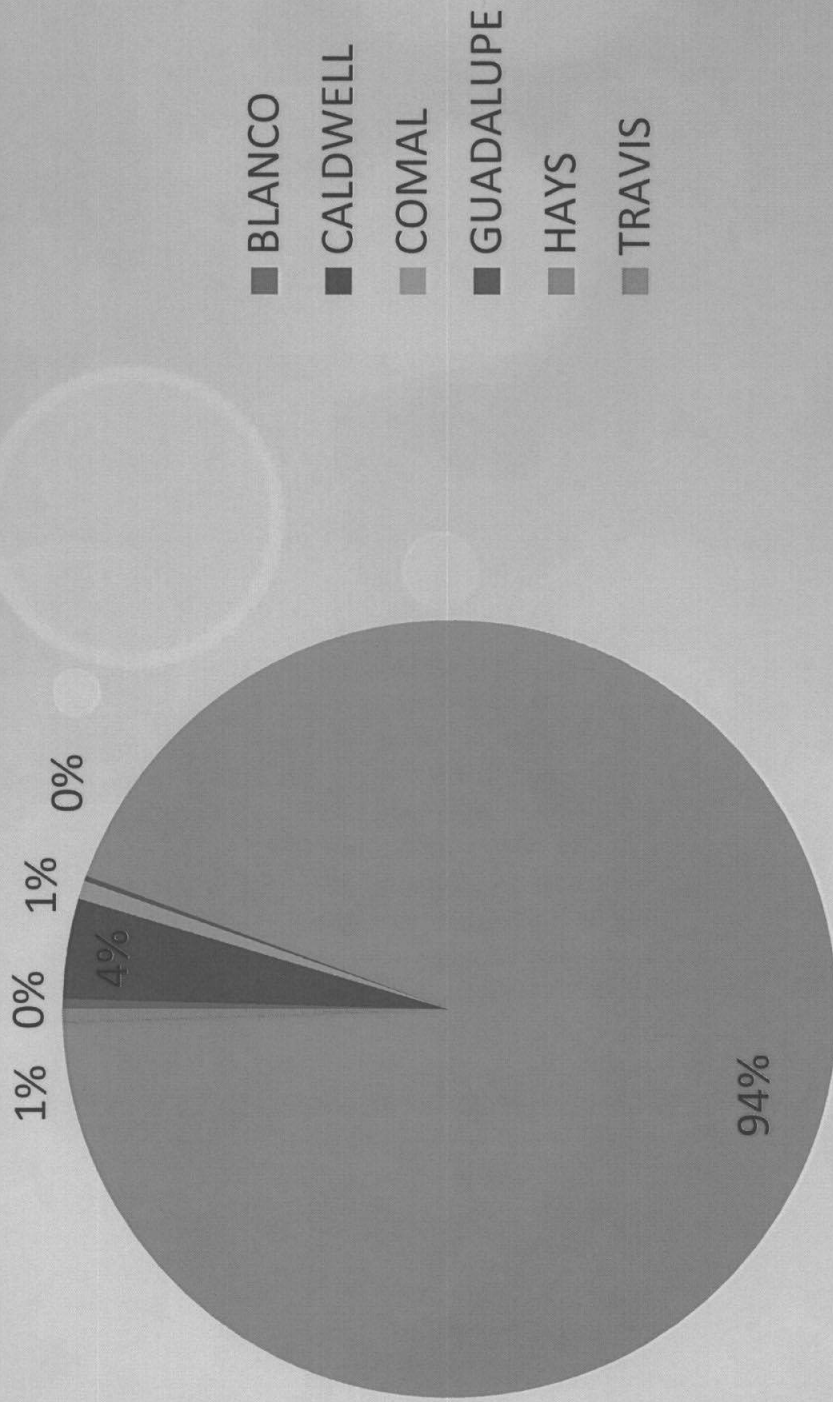
Live Oak Health Partners – Community Clinic

- Medical Services provided
 - Family Practice
 - 2 Physician Assistants provide full-time coverage
 - Under the direction of Dr. DePagter
 - Recruiting for a full-time Family Physician
 - Maternity Clinic
 - Nurse Practitioner provides full-time coverage
 - Works under the direction of Dr. Nancy Bryant, OB/Gyn
 - Well Child/Immunizations
 - Walk-in and appointments

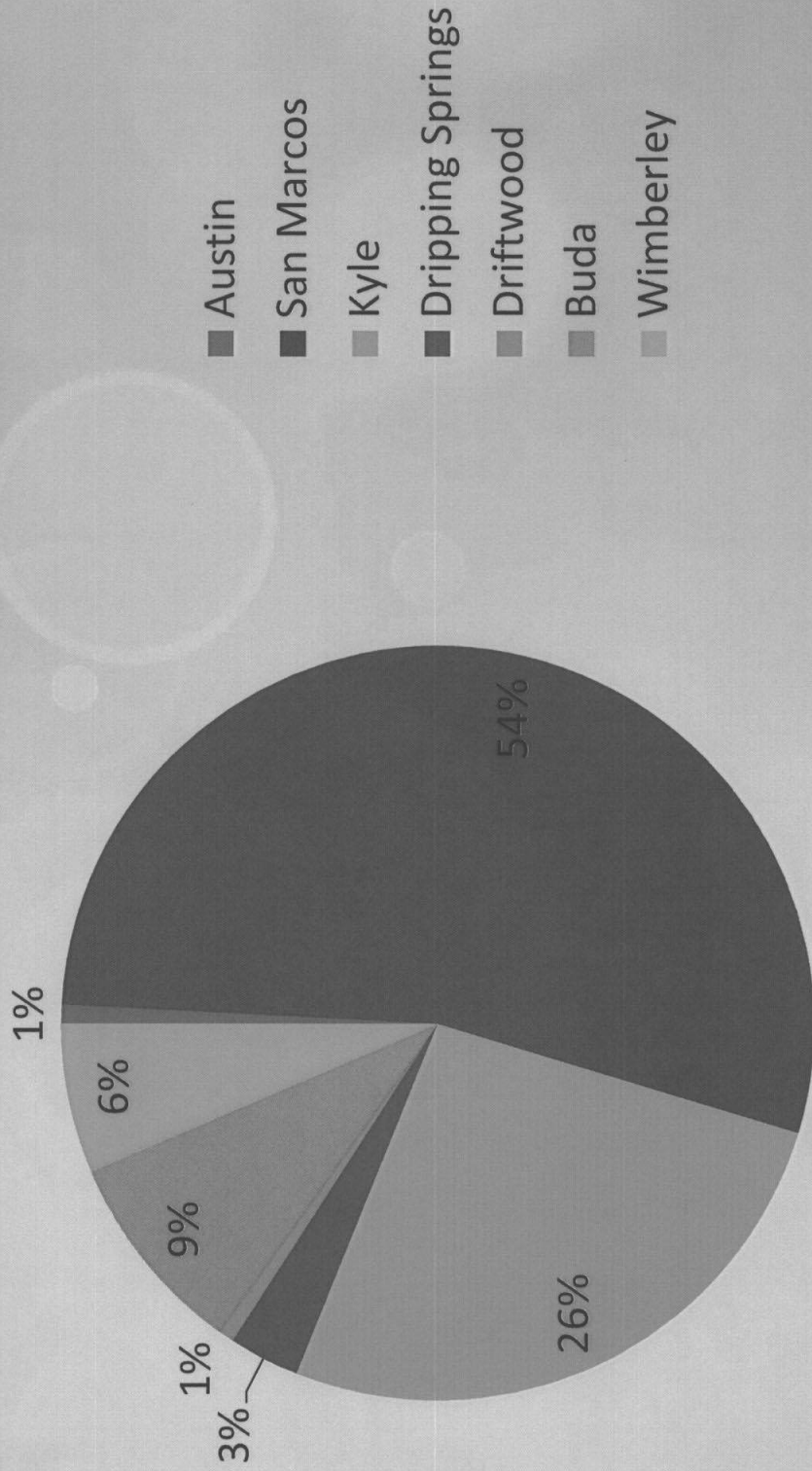
Live Oak Health Partners – Community Clinic

- Increased patient access to appointments by 6 hours per week
- Started a Prescription Assistance program to help patients qualify and apply for free medications
- Plan to start offering extended office hours
- Implemented an electronic patient management to record patient information and make appointments

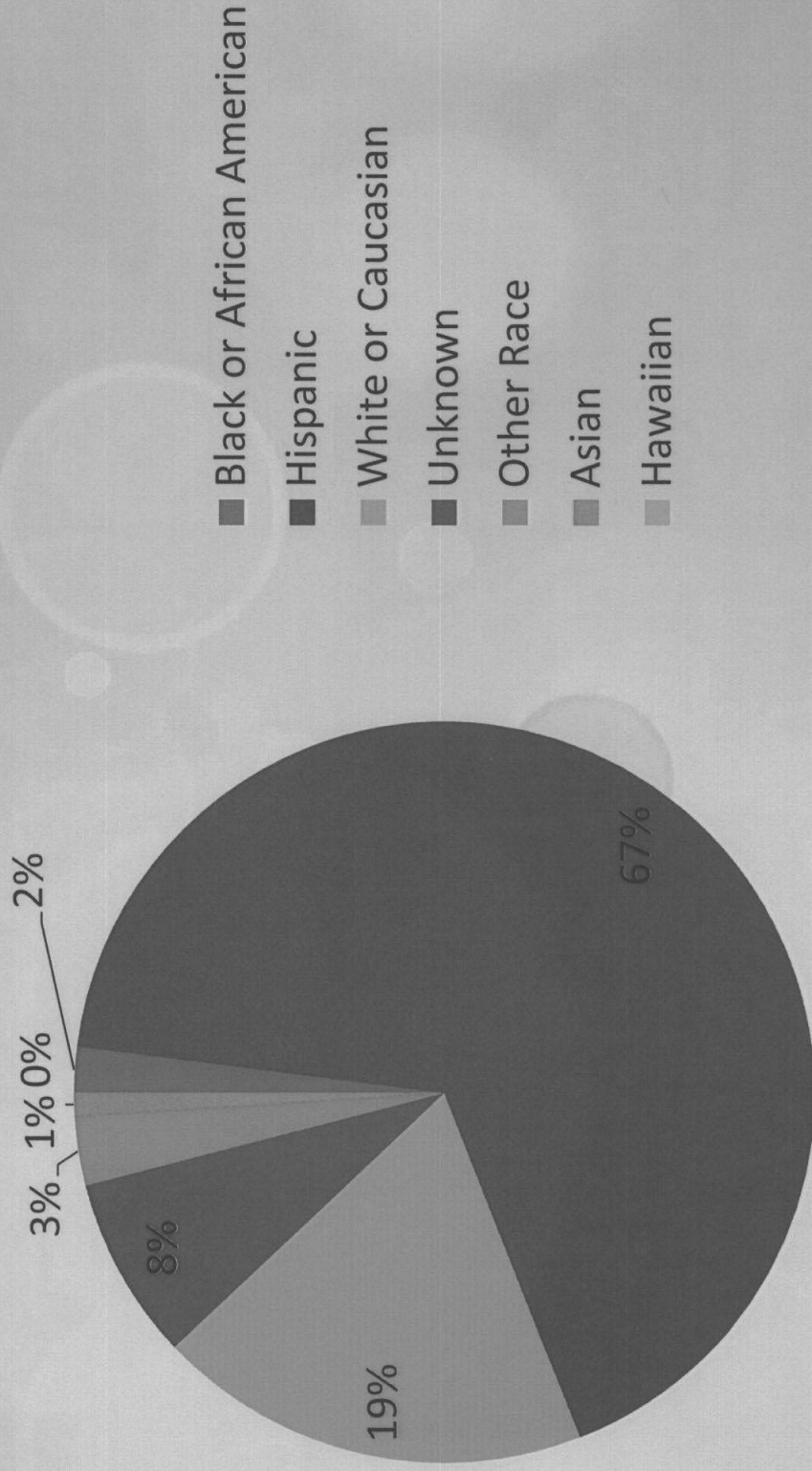
LOHP-CC Patients Seen by County



Hays County LOHP-CC Patients by City



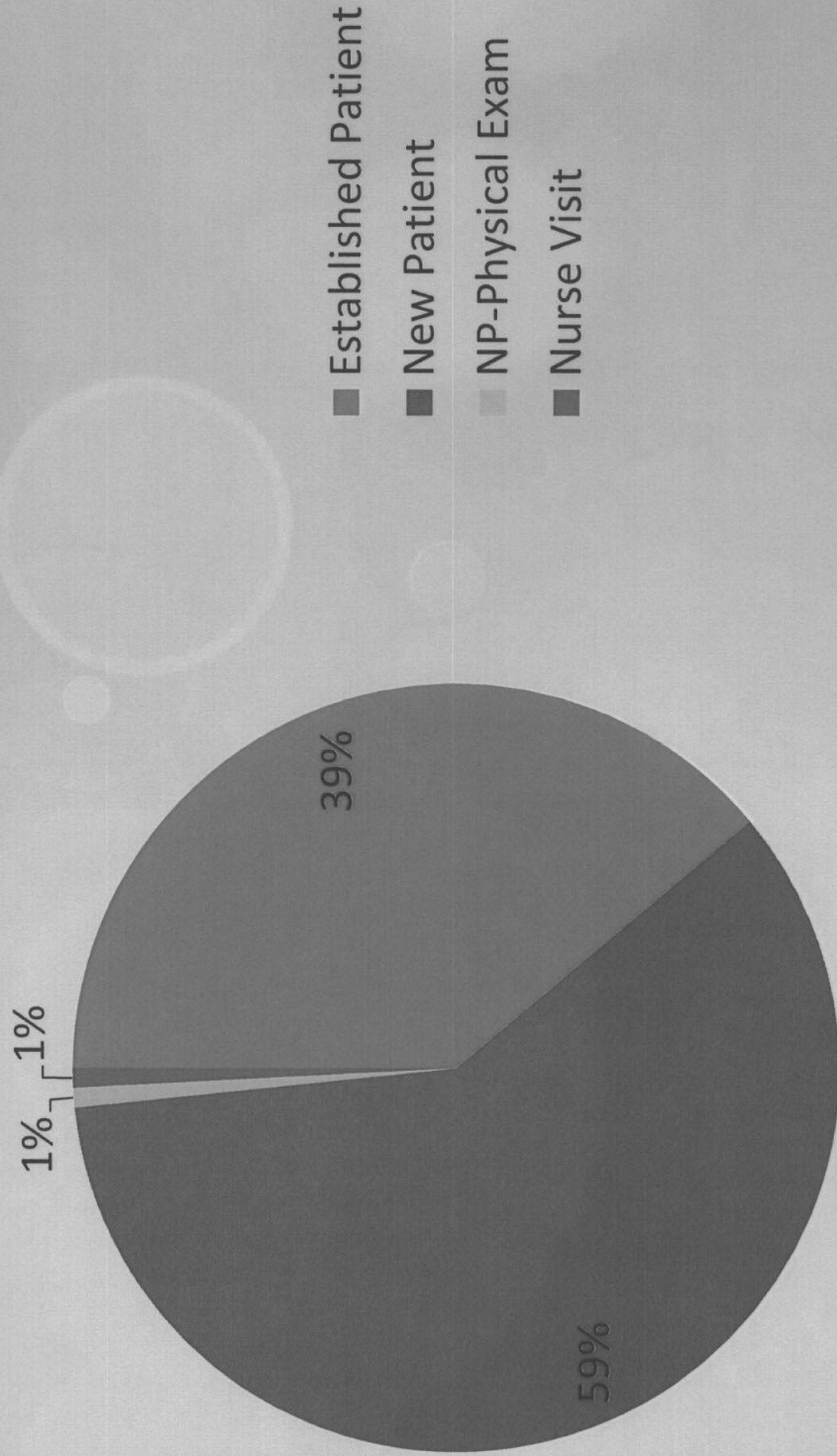
Ethnicity of LOHP-CC Patients



Type of Visits at LOHP-CC

New Patient	506
Established Patient	331
Physical Exam	7
Nurse Visit	7
Total	851

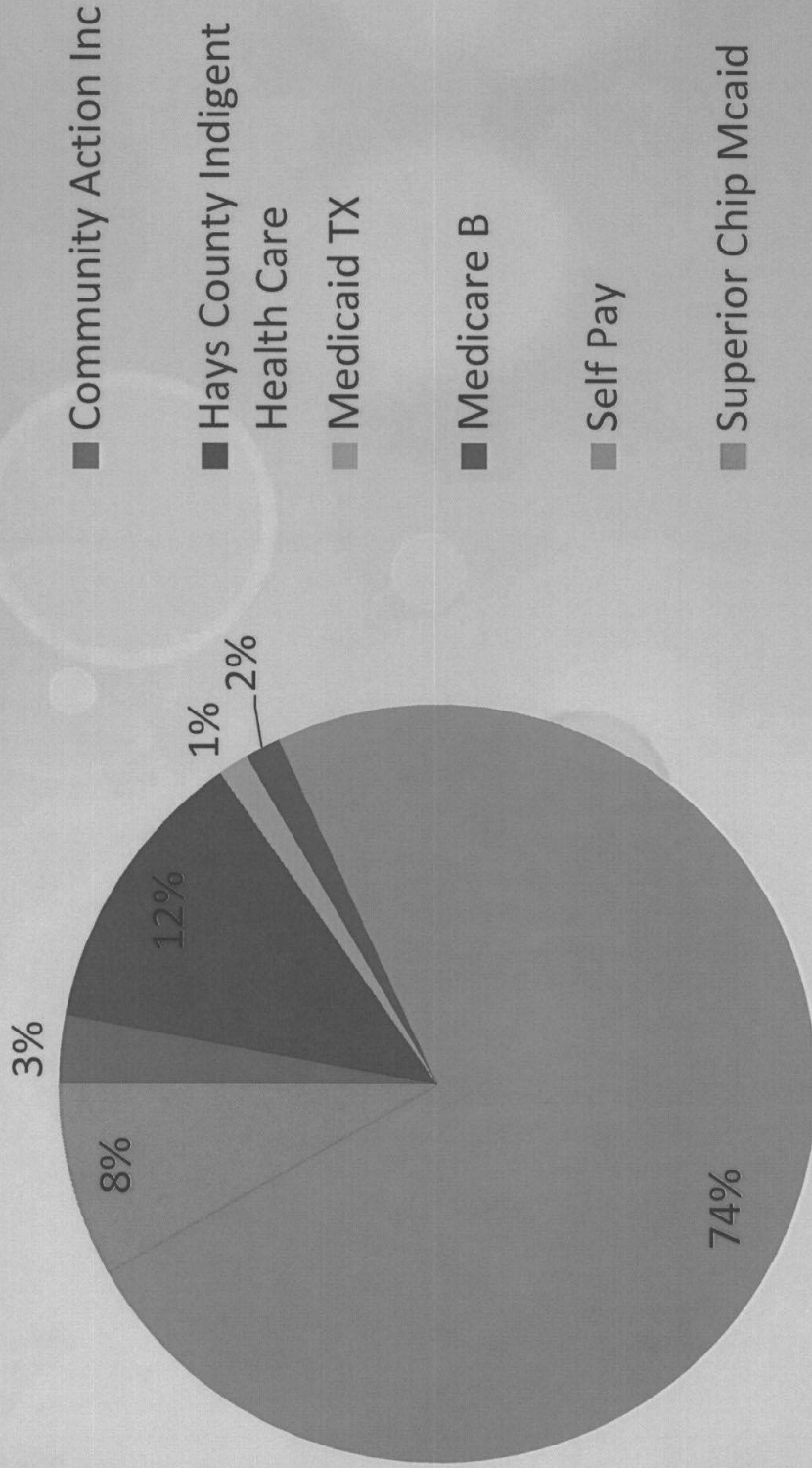
Type of Visits at LOHP-CC



LOHP-CC Payor Mix

Self Pay	627
Hays County Indigent Health Care	105
Superior Chip Medicaid	70
Community Action Inc	25
Medicare B	13
Medicaid	11
Total	851

LOHP-CC Payor Mix



Top 10 Diagnosis Codes Seen at LOHP-CC

Diabetes mellitus
Hyperlipidemia
Hypertension
Otitis Media
Anxiety
Hypothyroidism
Depression
Allergic rhinitis
Pharyngitis
Anemia

Conclusion

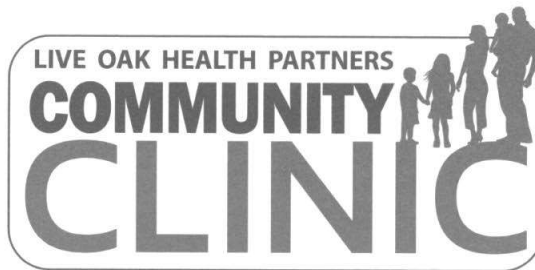
- In the few months of the Hays County Partnership with CTMC, CTHCC and LOHP-CC, hundreds of lives have been positively impacted
- We look forward to being able to reach more people and continue our ministry
- We are grateful of the support and proud to partner with Hays County

Thank You!



CTMCMC
CENTRAL TEXAS
MEDICAL CENTER

Extending the healing ministry of Christ



March 26, 2013

Dear Commissioner Court Members,

It is my pleasure to present to you our quarterly achievements for Live Oak Health Partners Community Clinic; a partnership that was founded through the efforts of CTMC, Central Texas HealthCare Collaborative and Live Oak Health Partners Primary and Specialty Clinics. We at Live Oak Health Partners-Community Clinic are proud of the services that we are able to provide to the patients in our community. We are providing a valuable service to them for which there is a great need.

In this package, you will find valuable information and data related to the operation of the Live Oak Health Partners-Community Clinic and my business card, along with Dr. Lenore DePagter's card, the Physician Practice Administrator for Live Oak. If we can be of any service to you at any time, please do not hesitate to contact us.

Thank you for your services to our community.

Sincerely,

A handwritten signature in cursive script that reads "Regina Henderson".

Regina Henderson, MBA
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