

# FLOOD RESOURCES



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## STAY INFORMED. BE PREPARED.

Register to receive emergency warnings by text, email or phone at

[www.warncentraltx.org](http://www.warncentraltx.org)

Report Damages at

[www.haysinformed.com](http://www.haysinformed.com)

and find up to date emergency management information, road closures and more.

## RESOURCE LIST

### **Austin Disaster Relief Network**

The Austin Disaster Relief Network is a non-profit organization comprised of churches, ministries and business leaders within the Christian community of Greater Austin. Disaster survivor services provided include emotional/spiritual support, emergency financial support for food, clothing, gas, emergency housing, emergency transportation. Please call the disaster survivor hotline at 512-806-0800 for more information.

### **Heart of Texas Pregnancy Resource Center – Dripping Springs**

Their regular services include pregnancy tests, individual support, resource help, and community and medical referrals at no cost. English and Spanish services to mothers and families. If you have a child under the age of 5 and are in need of baby food, formula, diapers, strollers/car seats, please call 512-894-2298 to schedule an appointment.

### **Helping Hands – Dripping Springs**

Helping Hands is a local tax-exempt nonprofit that embodies the spirit of “neighbors helping neighbors”. Day to day services include: Food Distribution, Financial Aid, and other Special Programs. Helping Hands is requesting that those in need of food or other assistance contact them at 512-820-0476.

### **Project Connect**

Project Connect – Dripping Springs is a non-profit organization that is dedicated to coordinating, complimenting and funding charitable activities within the Dripping Springs ISD and surrounding areas. Project Connect is providing clothing and furniture resources as available to those affected by the flood. Contact Renee Harper 830-734-8403 for more information.

### **Red Cross**

Red Cross is here for you with emergency aid when you need it most, and also advice and assistance to help you recover from a disaster or become better prepared to face one in the future. For more information about emergency aid and services for this weather event reach out at 1-800-928-4271.

### **Insurance Complaints**

Texas Department of Insurance  
800-252-3439  
<https://www.tdi.texas.gov/consumer/storms/hcoalition.html>

Texas Watch 888-738-4226

Texas Attorney General 800-252-8011  
<https://www.texasattorneygeneral.gov/cpd/file-aconsumer-complaint>

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### **St. Martin de Porres Catholic Church**

St. Martin de Porres Catholic Church of Dripping Springs is working in conjunction with St. Vincent De Paul to provide an array of relief resources to those affected by the recent flooding. Please reach out to Javier Herrera at 512-963-5780 for more information.

### **Dripping Springs United Methodist Church**

The Dripping Springs United Methodist Church is providing flood clean up supplies and community healthcare services. Contact the church office 512-894-7123 or email Amy Roedl, Wesley Nurse and community liaison, at [aroedl@mhm.org](mailto:aroedl@mhm.org)

**Disaster Distress Helpline** The Substance Abuse and Mental Health Services Administration’s **Disaster Distress Helpline** provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. 1-800-985-5990

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## **Flood Clean-Up**

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Property owners are encouraged to document storm damage to their properties – either with photographs or video – and to then begin cleaning up and making whatever temporary repairs are necessary to make their homes safe and habitable again. Put your health and safety first, take pictures of your damaged home, make repairs to prevent further damage to your property, and keep your receipts to show the inspector. Here are a few simple guidelines to follow that will make the clean-up and salvage process safer and easier.

Below are a few simple guidelines to follow that will make the clean-up and salvage process safer and easier:

- Always wear protective clothing including long-sleeved shirts, long pants, rubber or plastic gloves and waterproof boots or shoes.
- Before entering your home, look outside for damaged power lines, gas lines and other exterior damage.
- Take photos of your damage before you begin clean up and save repair receipts.
- Your home may be contaminated with mold, which raises the health risk for those with asthma, allergies and breathing conditions. Refer to the Center for Disease Control for more info on mold: [www.cdc.gov/disasters/hurricanes/pdf/flyer-get-rid-of-mold.pdf](http://www.cdc.gov/disasters/hurricanes/pdf/flyer-get-rid-of-mold.pdf). Or SBP Mold Remediation Guide: [http://sbpusa.org/public/uploads/pdfs/SBP\\_MoldRemediationGuide\\_20180927.pdf](http://sbpusa.org/public/uploads/pdfs/SBP_MoldRemediationGuide_20180927.pdf)
- Open doors and windows so your house can air out before spending any length of time inside.
- Turn off main electrical power and water systems and don’t use gas appliances until a professional can ensure they are safe.
- Check all ceilings and floors for signs of sagging or other potentially dangerous structural damage.
- Throw out *all* foods, beverages and medicines exposed to flood waters or mud including canned goods and containers with food or liquid.
- Also, throw out any items that absorb water and cannot be cleaned or disinfected (mattresses, carpeting, stuffed animals, etc.).
- Beware of snakes, insects, and other animals that may be on your property or in your home.
- Remove all drywall and insulation that has been in contact with flood waters.
- Clean all hard surfaces (flooring, countertops, appliances, sinks, etc.) thoroughly with hot water and soap or detergent.

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## *Get involved in Recovery Efforts*

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### **Donations**

The most effective way to support disaster survivors in their recovery is to donate money and time to trusted, reputable, voluntary or charitable organizations. We encourage you to consider supporting local relief efforts for this event and any future events.

### **Volunteering**

The Community Emergency Response Team (CERT) Program educates citizens about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to help. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community. Hays County CERT provides support for: Emergency Services such as Fire Departments, EMS Departments, and Law Enforcement Departments throughout Hays County, Hays County Office of Emergency Services, San Marcos Marshals Office, Centex Chapter of the American Red Cross. In addition to its emergency response missions, CERT also provides public outreach in community events such as: Wimberley Lions Market Day, Dripping Springs Founders Day, Texas State Football Games, Law Enforcement Appreciation Day, Buda Fire Fest, Texas State Graduation And many other events held in Hays County.

Visit [www.hayscountycert.com](http://www.hayscountycert.com) to get involved.

The Texas VOAD website is offering links to those who wish to register to volunteer with community- and faith-based organizations working in the field. Visit [www.txvoad.org](http://www.txvoad.org) and click on the membership tab to find organizations to get connected with.

As always, remember to volunteer and support any local efforts and organizations that are there for your fellow neighbors in their time of need.

### **Blanco River Regional Recovery Team – BR3T**

The Blanco River Regional Recovery Team or BR3T is a 501 (c) (3) organization that facilitates Long Term Recovery for victims of the Memorial Day Weekend, All Saints and other disasters in Blanco, Caldwell, Guadalupe and Hays County Texas. Our Mission is to strengthen area-wide disaster coordination in Blanco, Caldwell, Hays, and Guadalupe counties by sharing information, simplifying resident access, and jointly resolving cases with unmet needs. We partner with both government, secular and faith-based organizations to bring all of the pieces together to address unmet needs of flood survivors. Our clients are often elderly, low income or disabled and might otherwise fall through the cracks in rebuilding their lives. BR3T is a local organization who can proudly say that 100% of donations made to us, stay here in the BR3T service area helping our communities. Committees include case management, donations, volunteers, construction, emotional/spiritual support, public information. Visit [www.br3t.org](http://www.br3t.org) to get involved or for more information.